

**Project/contract related information:**

**Agency name**

State of North Carolina  
NC Administrative Office of the Courts  
Court Services Division – Help Desk

**Address of Agency**

NC Administrative Office of the Courts  
Court Services Division – Help Desk  
P O Box 2448  
Raleigh, NC 27602

**Period of performance**

3 years

**Value of Contract/project**

\$ 435,800 (Approximate)

**Description of project and tools used for project.**

Our consultants provided Help Desk support on a 24x7 basis.

**Tools:**

Peregrine system and 3270 emulation